

# Language Matters!

To foster healthy, productive conversations around pets in rental housing, it is important to use terms that are accurate, respectful, and inclusive. Try using this resource the next time you're engaging in a conversation about pet-inclusive housing.





#### **INSTEAD OF...**

# **TRY THIS!**



## **Pet-Friendly**

Allows at least one pet, but often includes pet restrictions and fees



## Pet-Inclusive

Allows cats and dogs with no breed or size restrictions or unreasonable fees



#### Landlord

Emphasizes ownership of the property, rather than the service of providing housing



## **Rental Housing Provider**

Highlights the service of providing a place to live



#### **Tenant**

Emphasizes the contractual aspect of living in a rented space



#### Resident

Highlights living in a place and being part of a community



# **Aggressive**

Can oversimplify and overstate a pet's responses to real and significant triggers



## **Reactive or Selective**

Recognizes the context of the individual pet's behavior and that the behavior is a form of communication



### Welfare

Implies that something is lacking or needs to be corrected



## Well-being

Accounts for the physiological and behavioral measures of an animal's physical and psychological health